



NEIL LOVE, MD
President

October 8, 2001

Joao Werneck Ribeiro
Option 4
520 Brickell Key Drive, Suite O-206
Miami, FL 33131

Dear Joao,

I just wanted to thank you and your company for the wonderful service you have provided to us. Your firm has served us beyond expectations and we are grateful for all of the extra time and effort you have put into development of our website. Your staff made it possible to execute this project quickly and efficiently.

The feedback from our site has been outstanding and we are looking forward to implementing forward enhancements to our website with your company. We are confident that it will reflect the expertise and professionalism seen throughout your services to our firm. Once again thank you for all your help and it has been a pleasure to work with you. I look forward to our continued successes together in the future.

Sincerely,

Arly Ledezma
NL Communications